

Hosted Meetings Programme

Terms & Conditions for the Hosted Meetings Programme at PI LIVE Europe 2026.

Definitions

“Hosted Brands”: Qualifying individuals from retailers and brands who identify as buyers or influencers and agree to participate in up to four 15-minute meetings with sponsors.

“Meeting Times”: Predetermined time slots provided for meetings with Hosted Brands.

“Completed Hosted Meetings”: Meetings that actually took place or were missed due to the sponsor's or representative's absence or lack of engagement.

1. Participation

If you participate in the Hosted Meetings Programme, we will arrange a series of 15-minute one-on-one meetings at the Event during the specified Meeting Times.

2. Payment

The initial number of meetings you are required to attend is specified in your contract. Additional meetings can be purchased in blocks of 5 or 10.

If a meeting is cancelled by a brand after the schedule is released but before the event, we will attempt to arrange a suitable alternative meeting.

If reconciliation is necessary after the event, we will first attempt to arrange a virtual meeting. If this is not fulfilled, any applicable credit note or refund will be processed within 60 days.

Any decision as to whether a virtual meeting is a suitable alternative shall be at our reasonable discretion.

3. Information Requirements

You must provide relevant information as specified in our Hosted Programme Guidelines, including:

- (a) Primary contact details within your organisation.
- (b) Product categorisations and descriptions.
- (c) Names and contact details of your meeting representatives, including mobile numbers for communication.

4. Cancellation and Refunds

We assume that all participating brands and retailers commit to the Hosted Meetings Programme in good faith. However, we acknowledge that unavoidable circumstances may lead to a Hosted Meeting cancellation. Should a cancellation occur, we will first attempt to reconcile by arranging a virtual meeting. If a virtual meeting is not fulfilled, a credit note or refund will be processed.

Refunds for Hosted Meetings are calculated on a pro-rata basis only if the meetings were purchased separately.

Hosted Meetings that are purchased as part of a package will be refunded at £250 per meeting.

No refunds will be provided for Hosted Meetings that are rejected by you after the schedule has been released.

5. Compliance

Your representatives must comply with the Hosted Programme Guidelines, including:

- (a) Holding a valid ticket for the show.
- (b) Attending and being punctual for meetings in the Hosted Meetings designated area.
- (c) Not exceeding the 15-minute meeting time.
- (d) Completing Hosted Meetings preferences via the event app within the dedicated timeframe. Failure to do so may result in forfeiture of any refunds for unfulfilled meetings.
- (e) Being informed about the meeting details beforehand.
- (f) Reporting no-shows to us immediately.
- (g) Not contacting Hosted Brands before the Event or outside arranged meetings.
- (h) Only bringing specified representatives to meetings.

6. Breach of Guidelines

Any breach of the Hosted Programme Guidelines or disruptive behaviour by you or your representatives may result in termination from the Programme. You will still be required to pay the Fees and any outstanding sums as of the termination date.